LESSON 04 · DAILY PRACTICE

Shopping

일반 질문 3개와 롤플레이 1개 | 아이 엘에서 에이 엘까지 확장 훈련

오늘의 학습 구조

Q1 · Routine	평소 쇼핑 장소, 구매 품목, 비교 기준, 구매 결정을 한 흐름으로 설명
Q2 · Experience	구매, 하자 발견, 매장 방문, 교환 결과와 느낌 순서로 정리
Q3 · Change	예전의 충동구매와 지금의 계획적인 쇼핑 습관을 비교
ROLE-PLAY	불량 상품의 하자를 설명하고 교환, 재고, 환불 대안을 질문

훈련 원칙
짧은 완성 문장으로 시작한 뒤 장소, 활동, 이유, 결과를 한 덩어리씩 추가하세요. 답변 전체를 외우기보다 구조를 재사용합니다.

주의
등급이 올라가도 사실관계를 바꾸지 않습니다. 같은 정보에 구체 묘사와 연결어만 더해 질문 요구사항을 빠뜨리지 않습니다.

Q1 · GENERAL QUESTION

Shopping

쇼핑 습관: 장소, 품목, 비교 기준, 결정

Tell me about how you usually shop. Where do you go, what do you usually buy, and what do you consider before buying something?

IL

I usually shop at a nearby mall or supermarket. I buy things my family needs. I check the price and quality before I buy.

IM

On weekends, I often go shopping with my family at a nearby mall or large supermarket. I usually buy household items and things we need for the week. Before buying something, I compare the price, quality, and whether we really need it.

IH

I usually do most of my shopping on weekends. Before I leave home, I make a short list so I do not forget what my family needs. At the store, I compare two or three products and check both price and quality. I try not to buy something just because it is on sale. This helps me avoid impulse purchases and stay within my budget.

AL

I usually do my main shopping on weekends, and I try to be fairly systematic about it. I make a short list before leaving home, set a rough budget, and compare a few products instead of buying the first one I see. Price matters, but I also pay attention to quality and how often my family will actually use the item. If something is heavily discounted but unnecessary, I usually skip it. That habit saves money and keeps me from bringing home things we do not really need.

CHECK · make a short list / compare price and quality / avoid impulse purchases

Q2 · GENERAL QUESTION

Shopping

교환 경험: 구매, 하자, 대응, 결과

Tell me about a memorable shopping experience. What happened, and how did you handle it?

IL

I bought a reusable water bottle for my daughter. The lid was damaged. I went back to the store with the receipt. The clerk exchanged it for a new one.

IM

Last month, I bought a reusable water bottle for my daughter at a store near my home. When I opened the package at home, I noticed a crack in the lid. The next day, I took the bottle and the receipt back to the store. The clerk checked it and exchanged it right away.

IH

One shopping experience I remember happened last month when I bought a reusable water bottle for my daughter. It looked fine in the store, but after I opened the package at home, I found a small crack in the lid. I kept the receipt and returned to the store the next day. I explained the problem, and the clerk inspected the bottle and exchanged it without any argument. I was relieved because the process was much easier than I expected.

AL

A memorable shopping experience happened last month when I bought a reusable water bottle for my daughter. The product looked fine at first, but once I opened the package at home, I noticed that the lid had a small crack and did not close properly. Fortunately, I had kept the receipt and the packaging, so I returned to the store the next day. I calmly explained the problem and asked whether I could exchange it. The clerk checked the item, apologized, and brought me a replacement within a few minutes. I remember the experience because a potentially annoying problem was handled quickly and professionally.

CHECK · keep the receipt / return it to the store / exchange it for a new one

Q3 · GENERAL QUESTION

Shopping

변화 비교: 예전 습관, 현재 습관, 결과

How have your shopping habits changed over the years? Compare the past and the present, and explain what is different now.

IL

In the past, I often bought things without a plan. Now I make a list and set a budget. I compare products more carefully, so I buy fewer unnecessary things.

IM

In the past, I sometimes went shopping without a list and bought things just because they were on sale. These days, I usually make a list and set a rough budget before I go. I also compare similar products more carefully. As a result, I waste less money.

IH

My shopping habits have changed quite a bit over the years. I used to shop more spontaneously and pay attention mainly to the price. These days, I plan what I need in advance, compare several options, and think more about quality and long-term use. I also try to avoid buying something simply because it is discounted. As a result, I shop less impulsively and feel more satisfied with what I buy.

AL

My shopping habits are much more deliberate than they used to be. In the past, I often walked into a store without a clear plan and made decisions based mostly on price or a promotion. Now I usually decide what I need beforehand, set a budget, and compare a few options for quality, durability, and actual usefulness. I am also more willing to leave without buying anything if none of the choices feels right. The biggest change is that shopping is less about getting more things and more about choosing the right things.

CHECK · used to / these days / set a rough budget

ROLE-PLAY · PHONE TASK

Shopping

상품 하자, 준비물, 재고, 교환 또는 환불

You bought a reusable water bottle, but the lid is damaged. Call the store, explain the problem, ask three or four questions, and arrange an exchange or another solution.

IL

Hello. I bought a water bottle yesterday, but the lid is damaged. Can I exchange it? Do I need the receipt? Do you have the same one in stock? Thank you.

IM

Hello, I am calling about a water bottle I bought yesterday. The lid has a crack and does not close properly. Can I exchange it at your store? Do I need to bring the receipt and packaging? Also, do you have the same model in stock? If not, can I get a refund?

IH

Hello, I am calling about a reusable water bottle I purchased yesterday. When I opened it at home, I noticed a crack in the lid, so it does not seal properly. Could you tell me whether I can exchange it at the store? Should I bring both the receipt and the original packaging? Do you have the same model in stock today? If it is sold out, would a refund or a different model be possible?

AL

Hello, I am calling about a reusable water bottle I bought at your store yesterday. After I opened the package at home, I found a crack in the lid, and it does not close tightly enough to use safely. I would like to exchange it if possible. Could you tell me whether I need to bring the original receipt and packaging? Do you have the same model and color in stock today? If it is unavailable, could I choose a different model or receive a refund instead? Great, then I will bring the bottle, receipt, and packaging to the store this afternoon. Thank you for your help.

CHECK · state the product and defect / ask what to bring / check replacement stock / confirm an exchange, alternative, or refund

FINAL REVIEW · 10-MINUTE ROUTINE

Shopping Quick Review

질문의 요구사항을 먼저 채우고, 등급별로 세부 정보만 확장합니다.

재사용 핵심 표현

Q1	make a short list, compare price and quality, avoid impulse purchases
Q2	keep the receipt, return it to the store, exchange it for a new one
Q3	used to, these days, set a rough budget
ROLE-PLAY	state the product and defect, ask what to bring, check replacement stock, confirm an exchange, alternative, or refund

실전 10분 운영표

0:00-1:00	Q1의 장소, 품목, 비교 기준, 구매 결정 표시
1:00-3:00	Q1을 아이 엘에서 에이 엘로 확장
3:00-5:00	Q2의 구매, 하자, 교환, 결과 확인
5:00-7:00	Q3에서 과거와 현재의 쇼핑 습관을 대비
7:00-9:00	롤플레이 질문 세 개 이상과 교환 대안 확인
9:00-10:00	막힌 문장만 짧게 다시 말하고 마무리

60초 체크
1. 질문의 모든 요구사항을 답했는가? 2. 짧은 완성 문장으로 시작했는가? 3. 과거 경험은 과거 시제로 끝냈는가? 4. 롤플레이에서 위치, 일정, 대안, 알림을 확인했는가?